

Additional Services Available

One component of any security master plan includes a thorough review of your organizational resilience, which includes developing a contingency for initiating repairs to your critical systems. Your security systems are vital to your business continuity, and when these systems need service, you need a vendor that is reliable and responsive.



Your source for:

Security Design and Consulting

National Industrial Security Systems UL File No. BP10383

Mercantile Alarm Systems UL File No. BP10732

Physical Access Control Systems

HSPD-12 PACS Migrations

Credential Provisioning

Video Surveillance Systems

Intrusion Detection Systems

Intercom Systems

Security Systems Network Infrastructure

System Lifecycle Management



Your security system has failed. You cannot reach your security vendor.

Now what?



In Case of Emergency Program

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The downtime cost to a business due to theft or vandalism can be **5% of revenue per day.**



Technology Installed Right

In Case of Emergency (ICE) Program

Do you have a trusted security vendor? If you answer yes, great! You should. You are paying good money to your vendor, and they should *always* provide you with a level of service that you would be willing to refer them to anyone you know, without hesitation.

What if your vendor had a work stoppage due to their own system failures, illness, labor dispute, or simply because they have too many customers to adequately service when disaster strikes an area? How long would it take for you to find another vendor that you can trust, who already knows your systems and is already vetted through your procurement system? How much will you have to pay for this emergency service and how long will it take to get your systems repaired, tested and returned to a normal state? Security Install Solutions (SIS) believes proper planning prevents poor performance. Our ICE program is designed to help companies address these issues before disaster strikes.

What does the Security Install Solutions ICE Program cost?

Part of the benefit of enrolling in the SIS ICE Program is that you will have a fixed service rate for as long as you are a customer of SIS. The initial cost for the ICE program is dependent upon the size, location and complexity of the systems you would like to have covered. Since all systems are different and each company has its own requirements and "desirements" it is important that you work with a company that can be flexible and will tailor a program to meet your specific needs. The fact is that without a contingency in place beforehand, your cost for an emergency service call when you need it most will be higher than if you were an SIS ICE Program customer today. Please ask your SIS Account Manager to provide a proposal that is right for you and your organization.



Onboarding

- Service Request Procedures
- AR/AP Vendor Setup
- Initial Technician Site Visit
- Capture Site Specific Requirements



Discovery

- Compile Existing System Documentation
- O&M and As-Built Drawing Review
- Perform Existing Equipment Survey
- Notation of Special Conditions
- Review Existing Test, Inspection and Repair Documentation



Documentation

- Gap Analysis
- Append or Amend Existing Documentation
- Recommendations for SIS Document Package



Verification and Testing

- Verify Proper System Operation
- On Test/In Service Procedures
- Electrical Diagnostics and Testing
- Verification of Device Transmission
- Verification of Device ID and Location
- Verification of Personnel Call List Information